VSee
Video Telehealth Solutions

The choice of NASA International Space Station since 2014

Customers

VSee.com • sales@vsee.com
Seamlessly Deliver Simple, Smooth Telehealth

**Complete Telehealth Tech Stack**
Build or buy? VSee’s comprehensive platform and apps offer you the best of both worlds—ready-built so you can deploy fast; yet highly customizable to minimize overheads and streamline quality care.

**Unified**
Simple, secure patient-provider communications, care coordination, revenue cycle management, medical devices, and KPIs...all on a single platform.

**Integrated**
Rich APIs and EMR and partner ecosystem to seamlessly extend your telehealth capabilities, bridge workflow gaps, and integrate into your existing processes.

**Scalable**
Modular design to fast scale in any direction: add providers, waiting rooms, remote patient monitoring, asynchronous consults, group sessions...as needed.

**Trusted**
Easy-to-connect HIPAA-compliant video, voice, SMS, email with built-in patient support. High quality HD video adjusts to low bandwidths.
Enabling Superior Telehealth Experiences and Improved Outcomes

Superior experience
Simple omni-channel communications integrated with customizable clinical processes for patients, clinicians, and admin.

Scale nationally (and internationally)
Automate manual processes and expand your clinician network for scalability.

Designed for flexibility
Custom extend care capabilities without disrupting existing processes.

Faster time to market
Quickly configure a wide breadth of no-coding modules for faster deployment.

Innovation
We keenly follow market trends, working with our partners to provide innovation leadership.

Our idea was to build a platform that was flexible ... and easy to use. Not only is our telehealth team happy with the results, but the nurses have already expressed improvement in usability.
— Lauren Sweeney, Telehealth Program Manager, Vituity

Click for Success Story:
How Arrowhead Medical Center designed telehealth to mimic their clinical workflows
No Code, Low Code Telehealth Building Blocks

Overview

Features

Urgent Care

Mental Health

Chronic Care

Hospital

Software/API

EMR Integration

Hardware

Staffing

Our Mission
Simple to Setup
VSee lets you choose from the most flexible features and workflows. Quickly build a scalable telehealth platform to your exact workflow processes.

» Reduce complexity setting up your virtual care services
» Empower providers to efficiently manage patient volume
» Customize your patient experience

Feature Highlights
» Simple 1-click video connection for patients & guests
» Streamlined front desk with consent, eligibility, payment
» Unlimited concurrent visits from the same patient queue
» Automated provider routing and dispatch
» Live medical device streaming for remote physical exams
» KPIs and patient surveys in a glance

We’ve been with VSee for over three years now and since then it’s been wonderful. The app is very simple for our patients, it’s user friendly for my staff, and very customizable to what we need.
— Katie Ballard, CPC
Customer Care Center Manager, Doctors Care

Click for Success Story:
Oklahoma FQHC expands rural care access to schools, prisons, and consumers at home.
We understand that great video, client privacy, and a super simple connection are key to empowering your clients to recovery.

**Feature Highlights**

» Secure, HIPAA-compliant HD video + chat  
» Simple 1-click video connection via SMS & email  
» High quality group video that adjusts to low bandwidths  
» Document-share with live annotation  
» Customizable intake forms  
» Professional branding

**Click for Success Story:**
How telehealth gave PCPA an edge in growing their business
Prevent unnecessary hospital visits and readmissions. Add a new revenue stream. Increase patient touches between visits without investing in a separate RPM system.

VSee-integrated RPM lets you easily escalate to text reminders, video visits and remote physical exams so you can keep patients healthy between visits.

Feature Highlights
- Remote Patient Monitoring Dashboard
- Create risk groups for automatic alerts
- Customize data to monitor (e.g. vitals, glucose, medication check-off)
- Device sync without third-party apps
- Patient device logistics
- Instantly escalate to an on-demand or scheduled video visit

Click to learn more about our RPM solution
Hospital Telemedicine

Tele-NICU, Telestroke, Teledermatology
ER/trauma, Specialist Consults

Feature Highlights
- Customized, branded virtual clinics
- Direct-to-consumer, provider-to-provider, asynchronous consults
- Remote patient monitoring
- EMR integration
- Medical device streaming (e.g., ultrasound, EKG, stethoscope)
- Far-end PTZ camera control

Extended Capabilities, Low Disruption
Easily deploy a single telehealth platform to meet the needs of multiple departments and service lines.

From provider-to-provider to direct-to-consumer, VSee offers a range of configurable workflows for:
- Tele-ICU
- Hospital at home
- ER diversion
- Outpatient clinics
- Ancillary services
- and more!

Technology that works for us is one that lets us replicate the clinical practice so that I eliminate unnecessary steps to train my team. Zoom didn’t do that for us. Webex didn’t do that for us, but VSee did that for us.
— Reza Sadeghian, MD, MBA
CMIO Arrowhead Regional Medical Center

Click for Success Story:
ARMC designs hospital telehealth across 34 specialties
Platform, Apps, APIs, and Integrations for High Performance Care

VSee Clinic
Enable your digital transformation with a fully customizable, white-label, omni-channel telehealth platform. VSee software delivers seamless team collaboration, data insights, device integrations, and clinical workflows in a one-stop shop.

No Code Speed
Over 250 easy turn on/off configuration points so you can quickly launch your telehealth program. Deploy stand-alone or embed into your website with SSO.

Measure Results
Monitor your usage, financials, and other KPIs in a customizable dashboard. Get actionable analytics to improve patient outcomes and remote team performance.

Low Code Flexibility - APIs & SDKs
Rich APIs and libraries to quickly customize an exact fit virtual care delivery model:
• fill in service line workflow gaps,
• integrate siloed data and programs, or
• build your own branded patient app in a week.

Other Integrations
VSee’s partner ecosystem includes pre-built integrations for:
• EMRs and revenue cycle management
• fitness trackers and medical devices
• eRx, imaging, health data exchange, language translation, and more
EMR Integration Options

VSee partners with Epic, Cerner and other EMRs to simplify telehealth and reduce manual duplication of tasks. We offer various levels of integration such as video widget embedding, one way appointment syncing, and two-way notes transfer.

**Video Integration**
Launch VSee video directly from within an EMR's provider and patient portals.

**Hybrid Integration**
Embed extensible patient engagement capabilities in addition to VSee video (via SMART FHIR app), including:
- auto-route patients by state or specialty
- triage patient queue (by wait time and chief complaint)
- email and SMS appointment reminders,
- invite guests with a one-time link,
- collect ePayments
- monitor patient health data on VSee RPM dashboard,

**Data integration**
One-way or two-way sync of patient info and visit documentation via HL7, HL7 FHIR, sFTP, FTPS, etc.
Telehealth Hardware

1. Telemedicine Kit
Complete doctor-in-a-box for remote consultations. VSee kits are on board Shell oil platforms off the coast of Nigeria and Alaska.

2. Telemedicine Cart
Ergonomic cart solutions with motorized adjustment, PTZ camera, Echo cancellation speaker + microphone, Optional medical devices.
Success Stories:
» HMC’s 12-Hospital Deployment
» Taipei City Rural Clinics
» HealthPartners Regions Hospital Telestroke Solution

3. Mobile Kit
Ultralight telemedicine kit designed for use with mobile devices. Great for travelling nurses and home care patients.

4. RPM Devices
VSee is device agnostic and works with a number of manufacturers for all your device needs: blood pressure cuff, digital scale, ECG strips…
Worry-free, cost-efficient telehealth staffing
Payers and hospitals are struggling to meet their staffing needs: specialists, after hour coverage, etc. Physicians want more control over their practice and specifically to monetize small gaps when they are free.
This American Doc meets both challenges as the first physician-owned and physician-led physician staffing marketplace.

For payers & hospitals:
» Recruit from a network of thousands of the best physicians
» Screen & hire physicians as easily as booking a plane ticket
» Hire on-site physicians or an entire virtual care group

For physicians:
» Virtual assistants to help you with marketing, technology setup, and EMR data entry so you only need to focus on the patient
» Work from home
» Covered by our group malpractice insurance
» Start free with free telemedicine software

We invite you to join us and shape the future practice of medicine.
Sign up free at ThisAmericanDoc.com to start getting job assignments today!
Our Mission

Making Telehealth an Everyday Experience

Get to know us! Founded by two Stanford PhD graduates, our expert team is passionate about using telehealth to cut costs, increase access to high quality healthcare, and reduce physician burnout. Whether it's designing a one-click chronic care app for Medicaid patients or organizing a medical missions trip to Iraq, we are making a difference around the world.

Let us help you deliver a smoother telehealth experience!